OWNER NOTIFICATION LETTER
IMPORTANT SAFETY RECALL NOTICE
NHTSA Recall Number - 17E-016

Dear ZOX Nano Helmet User:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Strategic Sports, in cooperation with Zox Helmets has decided certain Zox Nano motorcycle helmets manufactured in March of 2013, in sizes XL – XXXXL, only, fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 218, "Motorcycle Helmets."

! IMPORTANT!
Your Zox Nano Motorcycle Helmet is being recalled
You should STOP USING THIS HELMET IMMEDIATELY

This recall is being conducted because certain sizes of the Zox Nano helmet were manufactured during a previously unknown production process deviation. In the event of a crash where the rider hits the helmet twice in the same spot, the helmet may not adequately protect the wearer, increasing the risk of injury. This recall only affects helmets known as the Zox Nano model. The defect has only been detected in the manufacturing batch dated 2013/03. The defect has also been detected only in helmets of the size range XL through XXXXL. No other Zox Nano helmets are affected by this recall or defect.

Wearers of this set of Zox Nano helmets could be severely injured and possibly killed in a crash. STOP WEARING YOUR ZOX NANO HELMET if it was made during the 2013/03 batch run and it is size XL through XXXXL. You can find the manufacture date on the large black label sewn into the interior comfort lining.
What are we doing about the problem?

Strategic Sports and Zox Helmets are providing a no-cost remedy for owners of the Zox Nano described above. If you own one of the affected helmets, please contact our Helmet Recall Info Center. Include the following information about you:

Name
Street address
City, State, Zip Code
Daytime phone number
Email address

Include the name of the retailer where the helmet was purchased.

Send by email to helmet.recall.info@gmail.com

Or by regular mail to:

Recall Info Desk
826 Orange Ave. #439
Coronado, CA 92118

If you no longer own this helmet, make every effort you can to forward this letter to the new owner. If the new owner cannot be reached, please contact us at the above address(es) and notify us that the helmet has been transferred.

If after having attempted to take advantage of this recall you believe you have not been able to have your Zox Nano helmet remedied without charge and within a reasonable amount of time, you may submit a complaint to:

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Ave., S.E.
Washington, D.C., 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

-Strategic Sports, Ltd
-Zox Helmets